

CENTENNIAL MENTAL HEALTH CENTER, INC

Our mission is to achieve excellence in the provision of behavioral health services that lead to optimal health and well being.

September, 2014

The CenterLine



Compliance Moment

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Welcome



Becky Florez is new to the Business Office as The AR Specialist.



Laurie Mahar is our new Nurse Practitioner



Megan Kelly is NE Region Paid Peer Specialist Sterling Office.



Briette Tormohlen has joined the Emergency Response Team in the Central Region



Juliet Lundy is Mental Health Worker in the Southern Region

Why is Confidentiality Such a Big Deal?

In the Behavioral Health field, confidentiality is really the “cornerstone” of all that we do, if clients do not believe that their treatment information is kept confidential they would lose trust in their provider and stop seeking services from Centennial. It is true, once a client’s confidence has been breached, you cannot “take it back”, in other words, the damage is done.

Things to keep in mind to insure client confidentiality.

- Keep your desk and work area clear of any “client information” that could be identified if a client walked into your office.
- When you leave your office, make sure your door is shut so a client could not accidentally walk into your office.
- Make sure your door is shut when you are on the phone or talking with a client or you are conducting group.
- Make sure you do not mention any private information to the client in front of other clients or persons who you do not have a release for.
- Make sure your conversations in the front office never contain client names or identifying information.
- If someone calls and asks about a client, without a release of information, we cannot even disclose that the individual is a client.
- Remember to lock your office door when you leave at the end of the day.
- Never take client information outside of the building unless you do so in an approved locked bag and always remove the items to a safe location once you arrive. Don’t leave Protected Health Information in your car!
- Watch those hallway conversations that you are not being overheard by others.
- Do your best to discourage a client talking with you in a community setting, remember to keep those discussions in the Office!!
- Do not share client information with family members or close friends!!

"All parents believe their children can do the impossible. They thought it the minute we were born, and no matter how hard we've tried to prove them wrong, they all think it about us now. And the really annoying thing is, they're probably right."

-Cartoonist Cathy Guisewite (1950-),

Board of Directors

The next meeting is scheduled for October 9th in Fort Morgan.

- During the Work Session held before the business meeting, Liz reviewed the 2014 Strategic Focus with emphasis on five areas: Client Satisfaction, Cross System Integration, People, Quality and Finance.
 - The regular meeting of Centennial's Board of Directors was called to order by President Tom Westfall on September 11, 2014 with ten Directors present representing Kit Carson, Lincoln, Logan, Phillips, Sedgwick and Washington Counties.
 - Guests invited and present to participate in the public input forum topic included Lisa Ault, Sedgwick County DHS Director; Randy Peck, Sedgwick County Sheriff; Billie Carlson and Michelle Newth, Sedgwick County Memorial Hospital Director of Nursing and Trauma Director.
 - Tom W. interjected that he hoped all the Board had read the Clinical Coordinator report in their meeting packets, as he was very pleased to see all the great community outreach reflected therein.
 - Guests present were all complementary of recent ERT efforts with Jessica Flora and, more generally, appreciative of improvements over the past few years.
 - Spencer reviewed the changes made in a proposed Compliance Plan and the Directors present approved unanimously.
- In Facility Project Updates, Liz reported:
 - Morgan Construction Project is pending a revised architect agreement that meets the USDA requirements. Liz is expecting this any day and expects the project to move forward without delays once received. The draft bid documents have been prepared by City Projects and are ready to go when the contract is signed with design alternates with a possible lower cost choice.
 - Sterling Parking Project has a possible new parking plan with a proposal to share parking with a potential buyer for bordering Third Ave property.
 - In the Finance Director's Report, Sherri reviewed the actual cash receipts and disbursements for the previous fiscal year, the projected cash flow for the current fiscal year, the estimated Statement of Operations and a Vehicle Inventory Listing. She added the Finance Audit is in process and the previous period's financial reports won't be finalized until the audit is completed.
 - In her Executive Director's Report, Liz indicated an Anti-Violence Policy is being developed to present at the October Board Meeting. She thanked Directors that responded to her previous request to share existing policies and input.



