

Centennial Mental Health Center, Inc.

Job Description

Job Title: Mental Health Professional 2 - Crisis **Job Class:** Program Delivery
Reports to: Intensive Services Director **Grade:** Dependent on credential
Status: Exempt

POSITION SUMMARY

Responds to emergency and crisis calls from clients, families, law enforcement and other agencies.

ESSENTIAL DUTIES AND RESPONSIBILITIES

1. Responds and provides assessment and intervention services to individuals experiencing behavioral health emergencies/crises during all scheduled shifts when requested by individuals, families, law enforcement and other community agencies.
2. Works as a team member providing back-up coverage as scheduled; establishing monthly on-call schedules; providing clinical expertise in areas of interest; and supporting overall crisis intervention services.
3. Places high value on customer service to individuals in crisis as well as referral sources.
4. Follows agency standards of practice, policies and procedures regarding behavioral health crisis responses.
5. Completes paperwork for involuntary hospitalizations as applicable, including required 27-65 CRS documentation, in a timely and accurate manner.
6. Arranges transportation to in-patient settings when needed.
7. Maintains accurate and timely clinical records consistent with Center standards.
8. Provides emergency support and evaluations for CMHC clinical staff as needed.
9. Performs outreach calls in conjunction with other providers, law enforcement, etc. as needed.
10. Participates in staffings regarding difficult cases to help prevent unnecessary inpatient hospitalizations.
11. Assists with Continuity of Care duties as needed
12. Attends all agency and professional trainings as assigned by supervisor.
13. Attends supervision meetings with supervisor as scheduled.
14. All other duties as assigned by supervisor.

JOB REQUIREMENTS

EDUCATION, LICENSES

Master's Degree in psychology, social work, or other human services field and successful completion of required in-service training for crisis assessment and intervention offered through the Center.

EXPERIENCE

Documented experience in crisis intervention, assessment, and management in either outpatient, residential, or inpatient setting.

ABILITIES, KNOWLEDGE, SKILLS

Ability to perform accurate Mental Status and Lethality assessment. DSM-IV diagnostic skills. Ability to serve wide range of consumers, including culturally diverse populations. Knowledge of cultural issues that may have a bearing on service provision. Knowledge of geographic area and resources. Excellent written and verbal communication skills. Computer literacy to include basic skills in e-mail communication and word processing. Ability to travel within the Center's service area or to other locations as needed.