HE CENTENNIAL BRIEFING



CHEYENNE, ELBERT, KIT CARSON LINCOLN, LOGAN, MORGAN, PHILLIPS, SEDGWICK, WASHINGTON, YUMA

Our mission is to achieve excellence in the provision of behavioral health services that lead to optimal health and well being

MARCH NEW HIRES





CINDY AUDIA Emergency Response Specialist III Sterling

TRINA KONECNE Peer Specialist Fort Morgan



RHIANNA ROUNTREE Admin Assistant **Business** Office

WELCOME We are glad you are here!

APRIL ANNIVERSARIES



13 YEARS NICOLE HERRERA



5 YEARS DIANE VAN DER WEGE



2 YEARS Кім COOPER



2 YEARS

SHEILA

ROBINSON





BRECHT

3 YEARS

PHIL

MOSS

1 YEAR

CAROL

NYE



VILLARREAL



3 YEARS IACOB REYES



1 YEAR ESTHER Самасно

REGION SHOUTOUTS FROM YOUR RODS



Jami Brecht - Northeast Region

I really want to shout out to staff who are doing their best to make this work. Our clinical team includes everyone from the front desk to clinicians and in between because we all touch client's lives. They've been doing their best to make phone sessions work as best they can and conference calls for group. I'm proud of them.

Kristi Grothe - Southern Region

Tamara and I have started emailing funny memes throughout our region and the rest of the staff chimes in. We have also been sharing self care tips with each other to stay positive. It feels like it's really done wonders for keeping people positive.



Phil Moss - Central Region

Our clinical team members are doing very well with the phone therapy services. Brett Melton is the first to have reached the 100+ standard for client contact and several others are on their



way. We have 7-8 staff working remotely which is a great encouragement to them due to their daycare or underlying health concerns. Clincians are reporting that groups especially are doing well with better than expected participation and enthusiasm. We have had positive interactions with all of our referral partners.

I wanted to highlight for everyone the success that Brett Melton has shared he is having! Brett has exceeded 100 hours of client contact in the midst of the challenges we face with phone services and the virus. I asked him to share with the team about his method for this type of success. Along with working hard he is simply calling his scheduled appointments and is talking



with as many of them as he can on the phone. The thing that is different is that, when he encounters a client who does not answer after a couple tries, he calls down his client list until he finds another client who wants to talk. He has made an extra 11 to 12 calls per day and done numerous impromptu sessions. Some of them are short but he is making contact. He also shared that even though he is not so comfortable on the phone that after a few calls with one client they are starting to really like it.

Thanks Brett for your perseverance and creativity in serving our your clients and in making what could be a less productive time a success!!!

THANK YOU to everyone for all your years of service and for continuing to move lives forward!