CENTENNIAL BRIEFING



Our mission is to achieve excellence in the provision of behavioral health services that lead to optimal health and well being

GRATITUDE FROM OUR LEADERS

To Centennial's Executive Team - Spence, Sherri, Pam, Karla, Troy, Paul, Sharon and Jennifer–you make this organization thrive with your dedication, diligence, incredible knowledge and skills, not to mention HEART for community mental health! I am so grateful EVERY day, for what you bring to our common purpose and to me personally. In these recent challenging months, as we've faced more and different uncertainties than ever before, I continue to be in awe of what we've been able to accomplish together. You are all amazing leaders and you make my job much easier than it would otherwise be. Thank you!!!

Liz Hickman

I want to thank the Human Resource's team, Karen, Sam, Amanda and Jackie, for all of their hard work before and during COVID-19. With part of the team in-house and the other part off-site, they have managed to take care of everything that has come their way, internally and externally. Many of the tasks are taking a longer since they have to scan and send them to those of us off-site, but I have not heard one complaint from any of them about the extra steps. I appreciate each and every one of you and I am proud to be a part of such an amazing Human Resource's team and look forward to us all being back in the office!

Sharon Greenman

A big thank you to everyone in the northeast. I am inspired by your adaptability and care and concern. Thank you for making this a great team to work with!

I am so thankful for our Regional Operations Directors, Phil Moss, Jami Brecht and Kristi Grothe who manage multiple administrative staff and processes across our offices. These key leaders are also the "face" of Centennial throughout our Community partner agencies and do a great job representing us. I thank each of you for continuing to build and sustain "One Centennial"!! A big thank you to Sheila Couch who helps keep us on the right coding and documentation paths-I am grateful for her unique qualities of being a stickler for details and also a compassionate heart for the clients we serve!! Thank you Sheila as you work with so many throughout our agency with great knowledge and rapport.

A big thank you to Rhianna Roundtree who assists both Sherri Davidson and I. Rhianna started just as COVID-19 arrived and she has met the challenges of starting a new job, blazing new trails all while meeting and engaging for the most part through telehealth!! Thank you for your great support.

Spencer Green

Many thanks to the amazing Clinical Director Team (Jamie Farmer, Aaron Shea, Chris Torwirt, Rachael Fryrear, John Duhamel, Anne Hellstrom) for all that you do to inspire, mentor, teach, encourage and challenge our provider staff. I don't know what we would do without your thoughtful, skilled and enthusiastic leadership. You are truly an amazing group of people and I'm blessed to work with you every day.

Pam Craia

Jami Brecht

To My Integrated Services Team, work directly with our shared patients as well as gratitude. But, I will give it a try. being Ambassadors for Centennial has been immeasureable and I cannot tell you how proud I am of the work we have done! Also, I have to thank the administrative staff for being so open to developing original workflows and assisting with entering all of our billable encounters, we honestly COULD NOT have done this without all of you!! Keep up the good work in Moving Lives Forward!!! My best to you all!

Anne Hellstrom

l could not ask to be a part of a CENTRAL REGION more amazing team. I deeply INSPIRING appreciate all of our staff, the work UPBEAT they do every day, and the way they support each other and the HELPFUL people they work with in our > communities. You all are ROCK-STARS!!!!

Jamie Farmer

TT APPRECIATED **ENTHUSIASTIC** KIND UPLIFTING

A Tribute to our Central Region Staff: In the Central Region our leadership team tries to much more organized and functional. make appreciation for you an ongoing part of our pany and that any thought that an entity called every one of you. CMHC exists apart from you, the employee, is an illusion. Therefore our loyalty is to you only, and again, you make that easy to do. You provide valuable and authentic feedback, which we encourage, Extending gratitude to the Judicial Team which is you is a key to our success.

tive attitude. The clinical staff, in turn serve our clients and repay the support staff with appreciation

and respect.

We could not be more proud of the central region staff and your daily dedication to our mission!! Thank You!!

Phil Moss

I have seen so many examples of staff going Thank you for your amazing work with our medical beyond expectations during the challenges and partners and shining your light on the importance of complications of the past few weeks that it is hard integrative health both emotional and physical! Your for me to know where to start with an expression of

> My sincere appreciation to Marcie Beroske, Leah Brown, Mary Cross, Cheryl Dillon, Paul Freda, Andrew Halpern, Patricia Payne, Keyna Schlup, Bob Vadnal, Ashley Weycer and Laura Yahn for making sure clients receive the medical assessments and medication management services needed. You have dealt with a broad range of difficulties from last minute appointment additions to learning new software platforms, all while dealing with potentially frustrating, stress inducing and continually changing circumstances thrown at you from all directions. And yet, I see you move forward with adaptability and willingness to provide the highest quality services to the client over and over again. Your dedication and caring are an inspiration to us all. And also to the Med Staff Coordination Team, Jackie Vasquez and Abbi Garcia, we couldn't do what we do with you! Your attention to detail and ongoing support are greatly appreciated. You are often working behind the scenes to be sure clients are scheduled appropriately, E&M notes and labs are entered, etc. Because of you, our world is so

style of leadership. We trust you from the start to do In my 15 years with Centennial, I don't know that your jobs and you make that easy! Your trustworthi- I've seen a better demonstration of Centennial's ness makes it possible for us to empower you to do mission to achieve excellence in the provision of the work of serving our clients without us having to behavioral health services that lead to optimal micro manage you. We believe you ARE the com- health and well-being. My thanks to each and

Lorie Hessler

and help us to make important recommendations compromised of JBBS, Court Liaison, and Offendregarding company policy and procedure. This er Specialists members. It is with dedication of collaborative component to our relationship with service which shows appreciation and humility in the daily work that you provide. The tenacity of Support staff exist to serve the front line therapists, this group is ever rich and dynamic. I thank you for and we see you doing that with great skill and a posi- the magnitude of grace each and everyone of you brings, at work and for each other.

Rachael Fryrear

The work done though the MAT team and in support of Specialized Women's Services, and now the soon to be open sober living home is invaluable to help our clients improve their lives and those of their families. Thanks you so much for you dedication and the caring work you put in to bettering the lives of others!

John Duhammel

I want to thank the entire Community Resource Department Umbrella comprised of Kirstin Schelling, Maranda Miller, Nicole Herrera, Jaci Yula, Erin Pounds, Amy Nation, Cheryl Bills, Danielle Storevik, Camron Morton, Cheri Teigen, Casey Cooper, Jamie Mondragon, Hannah Nielsen, Kim Cooper, Jacob Reyes, Phil Spaulding, Andie La Combe, Jennifer Conrad, Kara Moulton, Kris Schell and Mikayla Christenson for your dedication to always Move lives forward across the 10-county catchment area. During these past 11 weeks, I continue to be amazed and marvel at how nimble, innovative, creative and truly how much grit that the entire CRD Umbrella has.

It is an honor to be placed in a leadership role over the CRD Umbrella and I am grateful every day for all of the work that each of you does to address the social determinants of health as well as population health. Thank you all for choosing Centennial to share your many talents, gifts and expertise as we could not promote social and emotional well-being to the 111,000+ individuals who reside in our communities without you.

Karla Rosas

I want to express my thanks to the Business Office administrative staff - Carol Nye, Jenn Ortiz, Jenna Robinson, Katie Cure, Sarah Whitman, Diane Van Der Wege, Devin Houchin, Heather Glover, Josh Alexander, Crystal Fritzler, Jamie Cantrell, Karla Galvan, Tiffany Nichols and Rhianna Rountree - for all your efforts and commitment to Centennial during this very difficult time. The work you do every day is so important to Centennial and the communities we serve and I appreciate your willingness and ability to be flexible and open to changes in how you do things while still making sure the job gets done! You have all risen to the challenge and I am very proud to have each and every one of you on our Centennial team!

Sherri Davidson

The dedication, hard work, and patience of each staff member in the south continues to amaze us! We feel lucky to be able to help lead such a great team! Being able to see the feedback clients leave is testament to the dedication and hard work. Thank you all for making this more than a job!

Aaron Shea & Kristi Grothe

thank you to each and every one of the Centennial IT Staff! These have been challenging times with the need for so many Centennial staff to work from home. That has meant shifting the way things are done, so I appreciate all of the staff's flexibility and dedication. Darcy has taken on managing Help and keeping it running smoothly as well as all the IT purchasing; COVID-19 has meant purchasing both hardware and software to meet Centennial's evolving needs. She has also spent a lot <mark>of time</mark> <mark>configuring lapt</mark>ops/desktops for staff usage. I<mark>n</mark> short she keeps things moving forward for all staff. Jesus has been checking the servers and has continued to travel from Fort Morgan each day; he has been an integral part of physically dealing with equipment: getting equipment out, imaged, etc. He has also setup countless iPads and client phones so that med staff and clinicians can meet with clients via video. Ellina's role in video conferencing has expanded as she is now supporting both Polycom RPD and GoToMeeting (GTM) for much larger numbers of staff. This has meant installing GTM and RPD software, training staff and responding to issues. Video has been key for staff to continue to function. Thomas and Tiffany have also been busy not only supporting and updating Avatar, but also working on multiple projects simultaneously that integrate with Avatar and are crucial to Centennial such as Compass. These projects are key to meeting Centennial's needs and both Thomas and Tiffany have not let any changes in work conditions slow them down. Thank you all IT Staff!

I'd just like to take a moment to say a great big

Troy Penner

Thanks to all those individuals who serve in our Crisis Services team - ERT, Respite and Crisis Transport. You are an amazing group of individuals who work under difficult conditions with compassion and dedication to serve those members of our community who need our help. You truly are ambassadors for Centennial and we truly appreciate all you do!

Chris Torwirt