

# Q & A

Below are the questions that we have been asked so far as well as the answers:

- *Question:* How many clinicians do you have providing billable services (NPI)?
  - 65
  - How many of these require virtual visits/telehealth?
    - 107 staff need to be able to have virtual visits/telehealth
    - All 65 NPI providers need virtual visits/telehealth
  - How many of them are prescribing providers?
    - 7
- *Question:* How many total users would use the system – include intake, scheduling, billing, administrative users, etc.?
  - 171 for all types list above
- *Question:* Can you provide how many of the total users would be using the system concurrently at peak times?
  - Up to 110 concurrently
- *Question:* What data would you like to convert from your current system beyond demographics and appointments?
  - ~7 years of demographics & appointments (including discharged clients)
  - Documents and/or images of notes
    - Yes, to documents/images as much as possible from current system with at least:
      - Last CCARS
      - Last DACODS
      - Consents

- ROIs
  - Guardianship Paperwork
  - Interstate compact
- Roles, Goals Programs – Treatment plans
  - Roles:
    - Within the EHR for staff there are currently 52 roles. The number of roles may change based on the implementation.
  - Goals:
    - We do not currently use goals per se.
  - If possible, we would be interested in bringing discrete data on Treatment Plan and Diagnosis.
- Insurance information
  - Yes
- *Question:* Do you require interfaces beyond Colorado HIE? Lab (Labcorp, Quest, etc.)?
  - Other interfaces
    - Datawarehouse
    - BHX (Behavioral Health Exchange)
    - Contexture
    - Telehealth – if not included in the EHR.
    - Integrated scheduling and appointment management if not included in EHR.
- *Question:* You mentioned FQHC compliance in the RFP, do you need to do?
  - UDS reporting? Not currently
  - Ryan White (Aids)? Not currently
  - Are you planning on becoming an FQHC or FQHC look alike? Potential strategy for look alike

- *Question:* Can you provide annual claim volume or estimate?
  - 104,271 claims for FY22/23