



CENTENNIAL

Moving lives forward

Annual Report



FY 23-24



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CEO Report

Resilient. Focused. Moving Forward.

As we close the books on Fiscal Year 2024, I want to take a moment to reflect on everything we've achieved together. This year has been one of transformation, resilience, and rebuilding. Through it all, Centennial has remained unwavering in our commitment to moving lives forward—for our clients, our communities, and each other.

Resilience in Action

June 2024 marked a pivotal moment in our organization's journey. Our realignment wasn't just about restructuring—it was about redefining how we work together to build a stronger, more responsive Centennial. We stepped into uncertainty with a shared purpose, and because of that, we emerged more aligned, more focused, and more prepared for the future.

We saw resilience in every part of our organization. We gathered honest feedback from our therapists to fine-tune our standardized schedules, ensuring our team had the structure and flexibility to provide the best care possible. Throughout this entire year, we listened, we adjusted, and we kept going.

Growth and Innovation

Change didn't slow us down; it fueled our progress. We invested in our future by beginning the implementation of a new Electronic Health Record system—a massive step toward streamlining our work and enhancing care for our clients.

We deepened our commitment to community impact, amplifying our message through marketing strategies that ensure Centennial's voice is heard across all 10 counties we serve. Along with this, as we tackled workforce challenges, we remained focused on making Centennial a magnet for top talent—because we know that the people who choose to work here define our future.

Looking Ahead

Though FY 2024 included several difficult decisions for Centennial, the foundation we built this year will launch us toward even greater possibilities. We are a team that does hard things, and we do them together. The road ahead is one of continued progress—of innovation, of growing our reach, and of making Centennial stronger than ever.

I would like to offer a very special thanks to our tremendous staff and board members for your dedication, your passion, and your belief in what we are building. The best is yet to come.

Here's to a future where we don't just adapt to change—we lead it.

Warm Regards,



Dante Gonzales
CEO, Centennial Mental Health Center, Inc.





Board President Report

It has been an honor to serve as the Board President of Centennial Mental Health Center over the past year. This role has provided me with invaluable insights into the complexities and rewards of leading a non-profit organization dedicated to mental health and substance use disorder services.

Over the past year, Centennial has faced significant challenges, including a necessary reduction in workforce. Despite these difficulties, resilient, hard-working staff have remained steadfast in their commitment to providing quality care to members of our northeastern Colorado communities. Centennial's ability to adapt and persevere during these times is a testament to the dedication and passion of the staff, board members, and community partners.

One of the greatest strengths of this past year has been the embrace of the theme "Moving Lives Forward." This guiding principle has helped shape initiatives, ensuring that every decision made aligns with the mission of enhancing the well-being of those served. Centennial has a rich history of over 40 years in providing compassionate and comprehensive care, and we continue to strive for excellence in meeting the evolving needs of our community.

As we look to the future, we must remain focused on our mission, vision, and values. Strengthening our internal culture, fostering community partnerships, and advocating for improved mental health policies will be key priorities moving forward. I am confident that with our collective efforts, Centennial will continue to be a leader in mental health services and a beacon of hope for those in need.

I extend my deepest gratitude to the board members, staff, and volunteers who make this work possible. Your dedication and hard work are truly inspiring, and I look forward to the continued success of Centennial.

Tamara Durbin

Tamara Durbin





Vision & Mission

Vision

We envision a future where:

- Youth are resilient;
- Families are healthy;
- Communities are thriving; and
- Asking for help is normalized

Mission

To help individuals, families, and communities enhance the quality of their lives.



Centennial Values

Quality

Striving for excellence in all facets for our organization.

Community

We value partnerships and collaboration to be responsive to the needs of our communities.

Economic Sustainability

Recognizing emotional health and wellbeing are vital to individuals, families and communities; we are committed to safeguarding our assets and protecting our future.

Integrity & Accountability

We are committed to explain, justify, and take responsibility for our actions in the pursuit of our mission.

Recovery

We believe recovery happens with hope and persons striving to reach their full potential.

People First

Supporting, listening to and valuing employees so they can serve coworkers, clients and communities with compassion and respect.

Revenue



Table 1: CMHC Revenue Summary

Item	FY 2023-24
Service Revenue	\$ 11,847,193.03
Grants/Contracts	\$ 5,452,242.80
Other Revenue	\$ 602,184.46
Housing Rent	\$ 62,016.00
Donations	\$ 9,233.32
Total Revenue	\$ 17,972,869.61

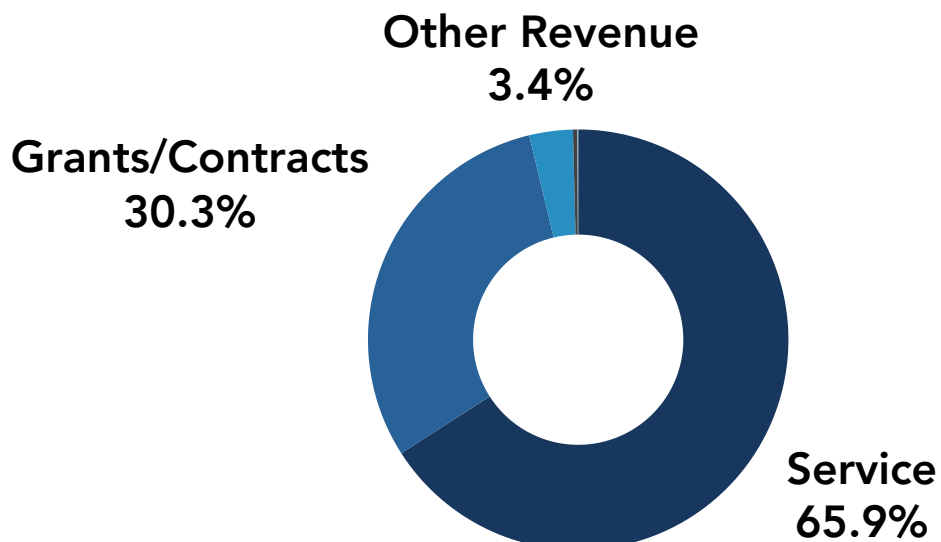




Table 2: CMHC Expenses Summary

Item	FY 2023-24
Personnel	\$ 14,326,798.39
Client-Related	\$ 194,980.03
Occupancy	\$ 340,180.80
Operating	\$ 2,362,642.19
Professional Services	\$ 118,847.99
Total Expense	\$ 17,343,449.40

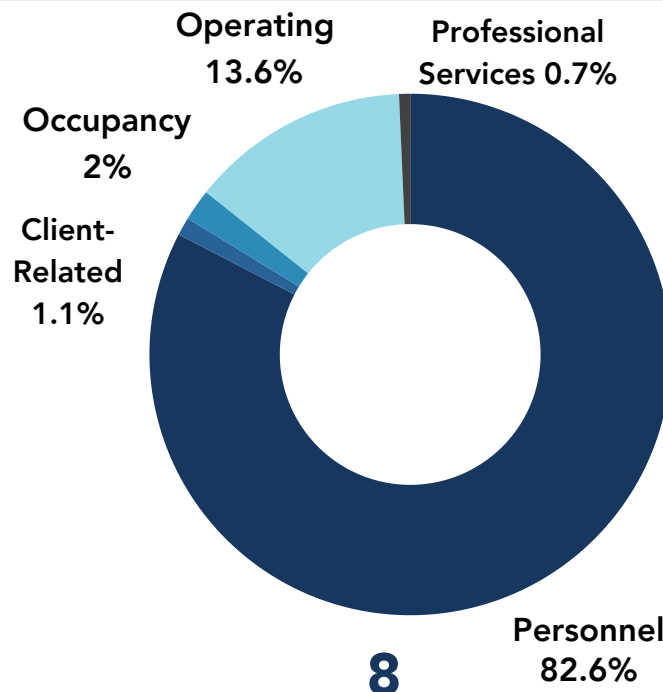
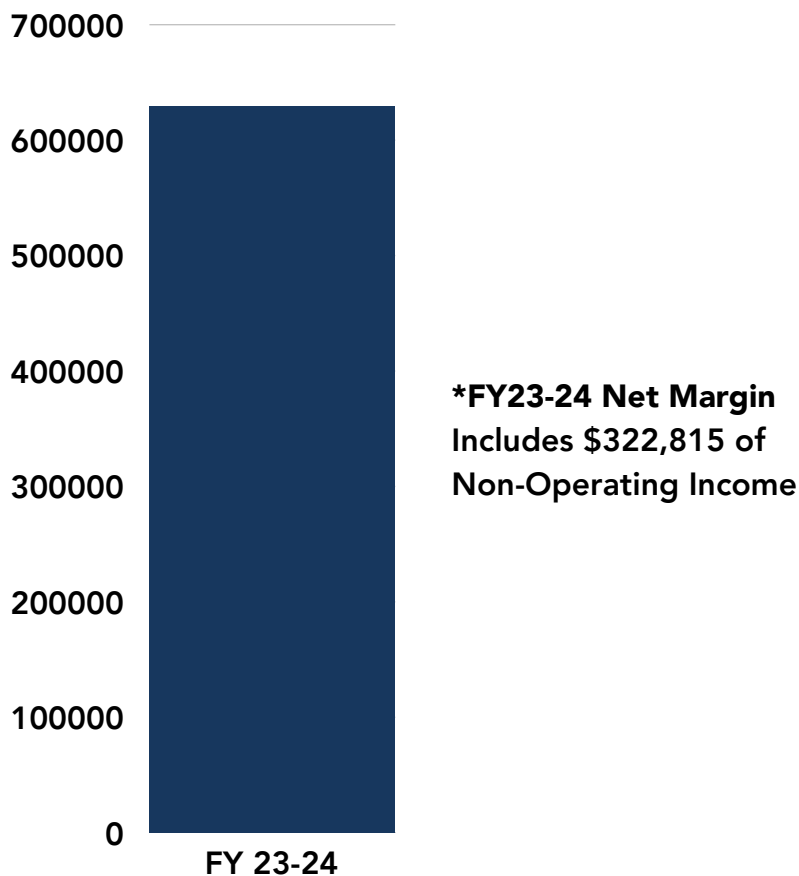


Table 3: CMHC Net Margin Summary

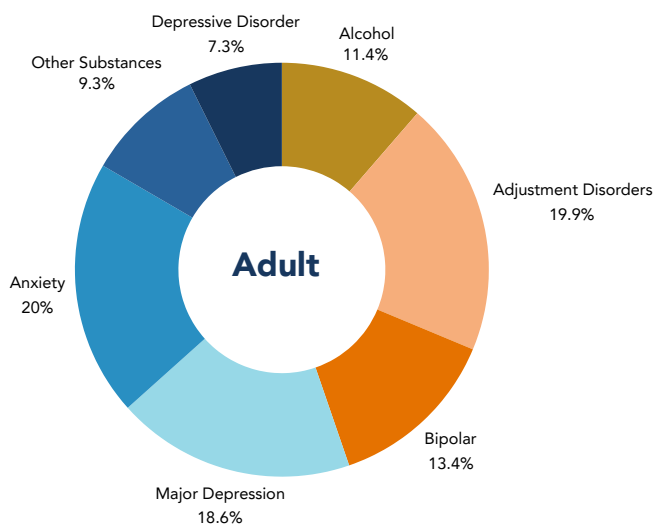
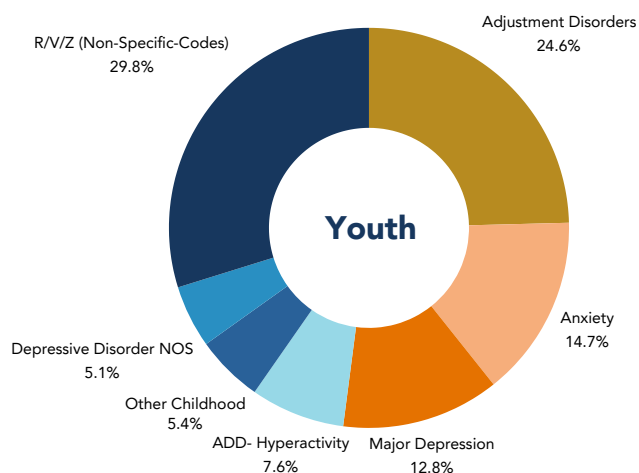
Item	FY 2023-24
Total Revenue	\$ 17,972,869.61
Total Expense	\$ 17,343,449.40
Net Margin	\$629,420.21*



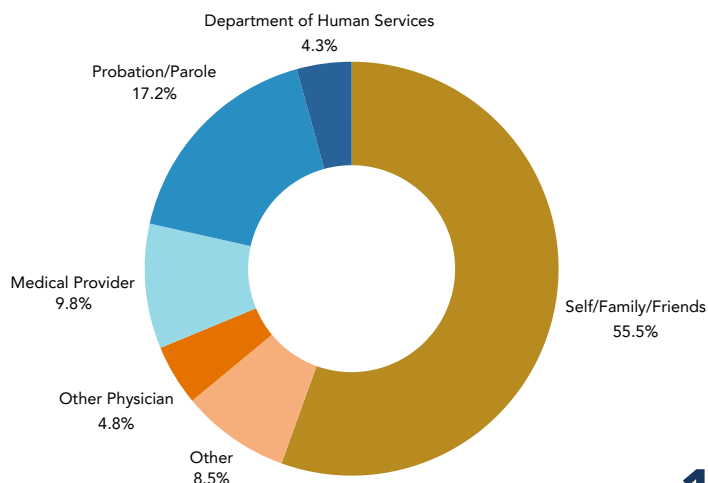
By the Numbers

FY 23-24

SPQM Primary Diagnosis-Top 7:



Referral Statistics:



10

Counties Served: Cheyenne, Elbert, Kit Carson, Lincoln, Logan, Morgan, Phillips, Sedgwick, Washington & Yuma

36

School Districts

63

Communities

4,392

Individuals Centennial served

8,738

Total Prevention Encounters

25

Childcare centers, preschools and/or schools were provided support

17,647

Square miles in Centennial's services area, or 16% of Colorado's total land mass

114,642

Population estimate for Centennial Service Area

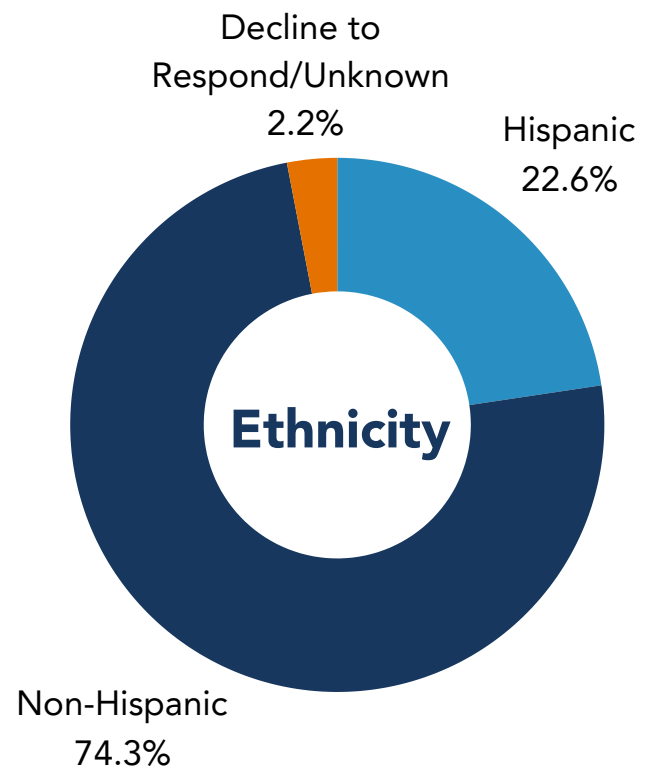
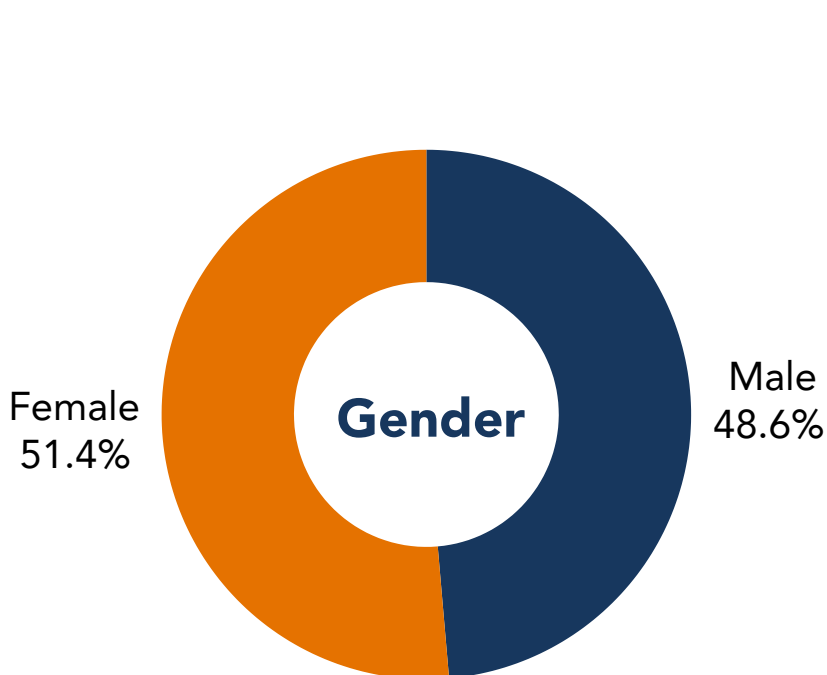
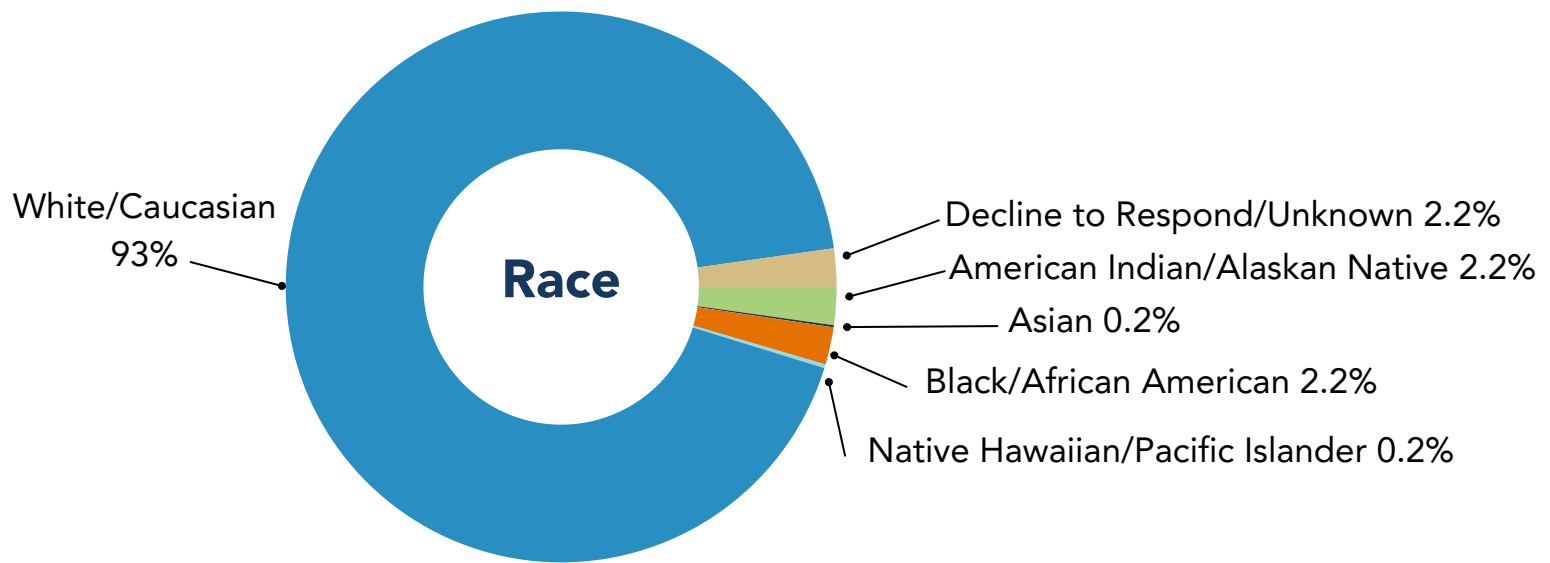
62,739

Combined mental health and substance abuse services provided

4,912

Total Crisis Services provided

Demographics



Board of Directors



TAMARA DURBIN

PRESIDENT
PHILLIPS COUNTY



TERRY HOFMEISTER

VICE PRESIDENT
PHILLIPS COUNTY



SILVIA CASTILLO

SECRETARY/TREASURER



STEVE BURGESS

LINCOLN COUNTY



DR. SUSAN KASZA

YUMA COUNTY

Board of Directors



DAVE LONG

LOGAN COUNTY



DAVE MARTIN

MORGAN COUNTY



DON SCHNEIDER

SEDGWICK COUNTY



RON SMITH

CHEYENNE COUNTY



TONY WELLS


WASHINGTON COUNTY




Strategic Plan



REBUILD

 1. Magnet for talented people

2. Operational Excellence 

 3. Behavioral Health Provider of Choice

Major Objectives:

1. Centennial aims to be the employer of choice prioritizing recruitment, retention and well-being of talented individuals. We recognize our staff is at the core of our ability to achieve our mission and vision.
2. Centennial desires to align our operations with our core beliefs and the vision of the CO Behavioral Health Administration.
3. Centennial Strives to be the provider of choice for Behavioral Health (mental health & substance use) services in Northeastern Colorado.

REFINE

1. Modify 

 2. Value

3. Prevent Relapse 

Major Objectives:

1. Modify and solidify changes for long term sustainability.
2. Enhance and promote our value to the community.
3. Document expectations, train to expectations, and hold ourselves accountable for expectations to prevent relapse to old behaviors, culture, and processes.

SUSTAIN

 1. Think

2. Talk 

 3. Do

Major Objectives:

- In order to sustain change we must continually:
- Think about it
 - Talk about it
 - Do it

GROW

1. Impact 

 2. Services

3. Locations 

Major Objectives:

- Once we have sustained excellence in our new model we can explore organizational growth in:
- What growth will increase our community impact?
 - New Service Offerings?
 - New Locations?

Executive Leadership



DANTE GONZALES

CHIEF EXECUTIVE OFFICER



ELLY BAILEY

VICE PRESIDENT OF OPERATIONS



ANDREA CALHOON

CHIEF EXPERIENCE OFFICER



PAM CRAIG

CHIEF CLINICAL OFFICER

Executive Leadership



NICOLE HERRERA

EXECUTIVE SUPPORT DIRECTOR



ROBERT MARTINEZ

PROJECT DIRECTOR



ASHLEY WEYCER

CHIEF NURSING OFFICER



CATHY WOLFF

CHIEF FINANCIAL OFFICER



Scholarships

FY 23-24

In an effort to raise awareness of career opportunities in the behavioral health field to members of our communities, Centennial Mental Health Center developed an annual scholarship program to assist these students in achieving their goals. As such, Centennial is pleased to announce the recipients in the eleventh annual Future Mental Health Professional Scholarship Program.

County	Recipient	Amount
Washington	Kaycelynn Perry	\$2,000
Yuma	Brooklyn Harding	\$1,500
Logan	Kaden Piel	\$1,500
Yuma	Tera Leifheit	\$500
Morgan	Brooklyn Sherman	\$500
Yuma	Bayle Stults	\$500

Individuals eligible to apply are: traditional or non-traditional students who are graduates from high school or GED program by Summer 2022; United States citizens or legal immigrants; residents of Cheyenne, Elbert, Kit Carson, Lincoln, Logan, Morgan, Phillips, Sedgwick, Washington or Yuma County; and are intending to complete a minimum of a bachelor degree in a behavioral health related field (e.g. psychology, sociology, counseling etc). The winners were selected based on academic achievement, aptitude, and community service from the submitted application, transcript(s), letters of recommendation and essay.

Centennial, with administrative offices in Sterling, is an equal opportunity provider and employer that provides behavioral health services to individuals across the lifespan in Cheyenne, Elbert, Kit Carson, Lincoln, Logan, Morgan, Phillips, Sedgwick, Washington and Yuma Counties. Services include a variety of behavioral health service programs: trauma informed care, outpatient therapy, community support programs, crisis intervention, emergency response, substance abuse treatment, and child, adult and family counseling. Services are offered at Centennial offices in each county, as well as other community locations such as private homes, schools, jails, nursing homes and hospitals.

Office Locations



ADMINISTRATION
211 W Main St
Sterling, CO 80751
Phone: 970.522.4549
Fax: 970.522.9544



JOURNEY POINT
1112 N 4th Street
Sterling, CO 80751
Phone: 970.425.7201
Fax: 970.425.7204



AKRON
871 E 1st St
Akron, CO 80720
Phone: 970.345.2254
Fax: 970.345.2744



JULESBURG
118 W 3rd St
Julesburg, CO 80737
Phone: 970.474.3769
Fax: 970.474.2099



BURLINGTON
1291 Circle Dr
Burlington, CO 80807
Phone: 719.346.8183
Fax: 719.346.0292



LIMON
606 Main St
Limon, CO 80828
Phone: 719.775.2313
Fax: 719.775.2315



CHEYENNE WELLS
80 E 1st St N
Cheyenne Wells, CO 80810
Phone: 719.346.8183
Fax: 719.346.0292



STERLING
211 W Main St
Sterling, CO 80751
Phone: 970.522.4392
Fax: 970.522.2217



ELIZABETH
650 E Walnut St
Elizabeth, CO 80107
Phone: 303-646-4519
Fax: 303-646-4451



WRAY
365 W 2nd St
Wray, CO 80758
Phone: 970.332.3133
Fax: 970.332.3134



FORT MORGAN
821 E Railroad Ave
Fort Morgan, CO 80701
Phone: 970.867.4924
Fax: 970.867.2695



YUMA
215 S Ash St
Yuma, CO 80759
Phone: 970.848.5412
Fax: 970.848.2414



HOLYOKE
115 N Campbell St
Holyoke, CO 80734
Phone: 970.854.2114
Fax: 970.854.4584